



LIMITED WARRANTY AS OF JANUARY 2018

CBC AMERICAS Corp. (hereafter referred to as CBC) warrants the referenced products when purchased new to be free from defects in material and workmanship. CBC, at its option, will repair or replace any equipment showing such defects for a period of time referenced below from the date of purchase by the original buyer.

IP PRODUCTS	WARRANTY PERIOD
PixelPro IP Cameras	36 months
Genstar IP Cameras	36 months
Thermal Cameras – Fixed/Pan-Tilt	24 months /12 months
IP PTZ Domes (motor)	36 months (12 months)
Specialty IP Cameras	36 months
Pre-assembled IP Kits	36 months
PixelMaster Embedded NVRs	36 months (60 months on HDD)
Genstar Embedded NVRs	36 months (60 months on HDD)
NVR Servers	36 months
Accessories	36 months
ANALOG PRODUCTS	WARRANTY PERIOD
Genstar AHD Cameras	36 months
5000/8000 Series Domes & Accessories	36 months
Box Cameras	36 months
Specialty Analog Cameras	36 months
Analog PTZ Domes (motor)	36 months (12 months)
Genstar AHD DVRs	36 months (60 months on HDD)
DigiMaster DVRs	36 months (60 months on HDD)
Pre-assembled Analog Kits	36 months
Accessories	36 months
OTHER PRODUCTS	WARRANTY PERIOD
Security Lenses & Accessories	36 months
Biometric Readers (BACS)	24 months
Security Speed Gates	24 months (Assay) / 60 months & 5,000,000 times (Driving Parts)
Monitors	36 months
Power Supplies	36 months
IR Illuminators	60 months

This warranty covers products that have been properly installed and used. It does not cover damage that occurs during shipping or failure resulting from alteration, accident, misuse, abuse or faulty installation. CBC makes no further warranty, express or implied, including any warranty of merchantability or fitness. In no event will CBC be responsible for an incidental or consequential damages, including damage to any product. If you have any questions about this warranty or need clarification on a specific product, please contact us at:

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